

Company Violations for: State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company									
#	Entity	Cite Type	Ref #	State	Area Examined	Violation Category	Violation Date	Fine & Reparation	Date Added
1	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 65-3.5	NY	Claims	Failed to establish objective standards required for the administration of examinations under oath in violation Section 65-3.5(e) of Insurance Regulation 68 [11 NYCRR 65].	10/30/2020	\$ 10,443,700.00	3/21/2021
2	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Article	51 § 5106	NY	Claims	Failed to pay or deny claims within 30 calendar days after receipt of proof of claim including all relevant verification requests in violation of Insurance Law Section 5106(a) and Section 65-3.8 of Insurance Regulation 68.	10/30/2020	\$ 10,443,700.00	3/21/2021
3	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 65-3.8	NY	Claims	Failed to pay or deny claims within 30 calendar days after receipt of proof of claim including all relevant verification requests in violation of Insurance Law Section 5106(a) and Section 65-3.8 of Insurance Regulation 68.	10/30/2020	\$ 10,443,700.00	3/21/2021
4	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 67.0	NY	Claims	Failed to file its plan of operation for establishing and adequately maintaining an inspection system in violation of Section 67.0(b) of Insurance Regulation 79 [11 NYCRR 67].	10/30/2020	\$ 10,443,700.00	3/21/2021

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5	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 67.5	NY	Claims	Failed to utilize the inspection report and applicable photographs in the settlement of private passenger automobile physical damage insurance claims in violation of Section 67.5(f)(5) of Insurance Regulation 79.	10/30/2020	\$ 10,443,700.00	3/21/2021
6	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 216.7	NY	Claims	Failed to advise affected insureds of the right to be reimbursed for transportation expenses in the event of the theft of the entire vehicle in violation of Section 216.7(f) of Insurance Regulation 64 [11 NYCRR 216].	10/30/2020	\$ 10,443,700.00	3/21/2021
7	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 216.8	NY	Claims	Failed to timely report total theft losses to the designated central organization in violation of Section 216.8(d)(1) of Insurance Regulation 64.	10/30/2020	\$ 10,443,700.00	3/21/2021
8	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 216.8	NY	Reporting requirements	Failed to report third-party property damage losses exceeding \$2,500 to the designated central organization and the National Insurance Crime Bureau as appropriate in the time allotted in violation of Sections 216.8(d)(2) and 216.10(d) of Insurance Regulation 64.	10/30/2020	\$ 10,443,700.00	3/21/2021

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9	State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company	Regulation	11 NYCRR § 65-3.16	NY	Reporting requirements	Respondents, for the time period February 2011 to July 2015 failed to properly calculate payments for loss of earnings from work in violation of Section 65-3.16(b) of Insurance Regulation 68 (see Paragraph 3.)	10/30/2020	\$ 10,443,700.00	3/21/2021